No Excuse Card

Protection from Sexual Exploitation and Abuse (PSEA)

unicef for every child

All cleaning workers and water distributors are obligated to treat every community member with dignity and respect

The UN and our partner humanitarian agencies have zero tolerance for any misconduct by our workers and volunteers.

This means that you are prohibited from:

- Asking for anything in exchange for the free humanitarian assistance being provided, including requesting or conducting any sexual relationship with any community member, including children (ages below 18 years of age). These are violations that constitute illegal acts and contradict with the Palestinian culture, the UN's policies, human rights and children's rights.
- Requesting or using beneficiaries' personal information, photographs, or videos for personal purposes or for purposes unrelated to work.
- Mistreating any member of society as unequal, and favoring some people over others or distributing aid and services unfairly.



The protection of each community member is a shared responsibility. Harassment, misconduct and sexual exploitation and abuse are treated with immediate and strict policies leading to dismissal from the workplace and may include legal implications.

Reporting Sexual Exploitation and Abuse is mandatory:
If you witness any form of misconduct by a colleague or fellow humanitarian worker, you are obligated to report it immediately through the organization you work with. Please refrain from investigating the case yourself.

Free and confidential reporting channels:

UNICEF Hotline
1800-500-800
Available from 9:00 am till 9:00 pm

Sawa Helpline
164
Available around the clock