



Protection
from Sexual
Exploitation
and Abuse
(PSEA)

unicef 
for every child

Safe and dignified humanitarian aid delivery

Everyone shares a responsibility to ensure that humanitarian supplies are distributed safely, respectfully and with dignity, free from sexual exploitation and abuse.

What are the obligations of humanitarian aid workers and water distributors?

- ✓ Humanitarian workers are prohibited from requesting or accepting anything in exchange for free humanitarian supplies, including sexual favors and sexual relationships.
- ✓ Humanitarian workers are prohibited from requesting or using beneficiaries' personal information, photographs, or videos for personal purposes or for purposes unrelated to work.
- ✓ Distribution of humanitarian aid takes place during the day, and distribution points are well lit.
- ✓ Distribution points are safe and accessible for children, people with disabilities, and the elderly.
- ✓ Reporting sexual exploitation and abuse is everyone's right, and the victim is never responsible for what happened to them.
- ✓ You may submit a report without revealing your identity. All reports are handled with strict confidentiality.

What is the role of Palestinian community members to ensuring a safe humanitarian environment?

- ✓ Do not offer or provide humanitarian workers anything in exchange for free humanitarian supplies and services.
- ✓ While standing in the queue, maintain a safe distance between each other and respect one another's personal space.
- ✓ If you witness or experience an incident of sexual exploitation and abuse involving a humanitarian worker, please report it immediately through the available reporting channels.



Free and Confidential Reporting Channels



UNICEF Hotline
1800-500-800

Available from 9:00 am till 9:00 pm

Reporting misconduct does not affect
your access to humanitarian services.



Sawa Helpline
164

Available around the clock

To report in writing,
scan this barcode
to access Sawa Chat:

